# Report for CRN 12515

### Total # of Respondents: 9

#### I. 2 Please enter the Course Name

MS Word 2010 - Introduction

#### I. 3 Please enter the Start Date

07/12/2011

## I. 4 Please enter Instructors Name (First and Last Name)

Carl Burnett

#### II. 1 How would you rate the course content?

bove Average
xcellent
xcellent
xcellent
xcellent
verage
bove Average
xcellent
xcellent

#### II. 2 How would you rate the quality of instruction?

verage
xcellent
xcellent
xcellent
xcellent
verage
bove Average
xcellent
bove Average

# II. 3 How would you rate your overall training experience?

Verage
Excellent
Excellent
Excellent
Excellent
Fair
Above Average
Excellent
Above Average

## II. 4 How would you rate the textbook or handouts?

Average
Excellent
Excellent
Above Average
Excellent
Fair
Above Average
Excellent
Excellent

### III. 1 What did you like about the class?

It was very easy
The workbook was well written and the professor answered all questions. He covered the material before each section with a lot of detail.
Great class
EVERYTHING
The new information I gained.
Covered a number of topics about Word at a high level
We have a very good Professor
There was a lot of material covered and we had the ability to learn a lot!

### III. 2 What didn't you like about the class?

N/A
n/a
TO DAYS NOT ENOUGH
The speed, it was too fast for me.
Instruction was rushed at times and not enough depth about other features available
The instructor was pleasant but didn't seem nurturing about all our

## questions. It felt like we were getting on his nerves a little.

### III. 3 What improvements would you suggest?

N/A
Maybe shorten the lunch break to 15 minutes to get more class time.
less material, mayby 6 units instead of 8 for some of the slower students
TIME
Stay longer in each selected unit.
More hours should be added to the class - at least 1 hour each day
Perhaps have a course where it goes slower (for the older adults who aren't as comfortable with all this.)

# III. 4 What other classes would you like to see offered?

Not Sure
N/A
Pre-Introductoty to MS Word, computer language
Outlook

# IV. 1 How did you find out about this class?

Brochure - ITI schedule of classes
Brochure - ITI schedule of classes
Internet / Website
Other : Montgomery works
Word of Mouth
Brochure - ITI schedule of classes
Internet / Website
Brochure - ITI schedule of classes

Word of Mouth